

Azalea Health Pre-Authorization Services (Pre-certs)



Let our experienced staff manage the pre-cert process for you.

“The summary screen showing pre-cert status in Azalea is brilliant. That alone will sell anyone on using Azalea’s pre-cert services.”
 - [Serena Meador, healthcare IT services consultant](#)

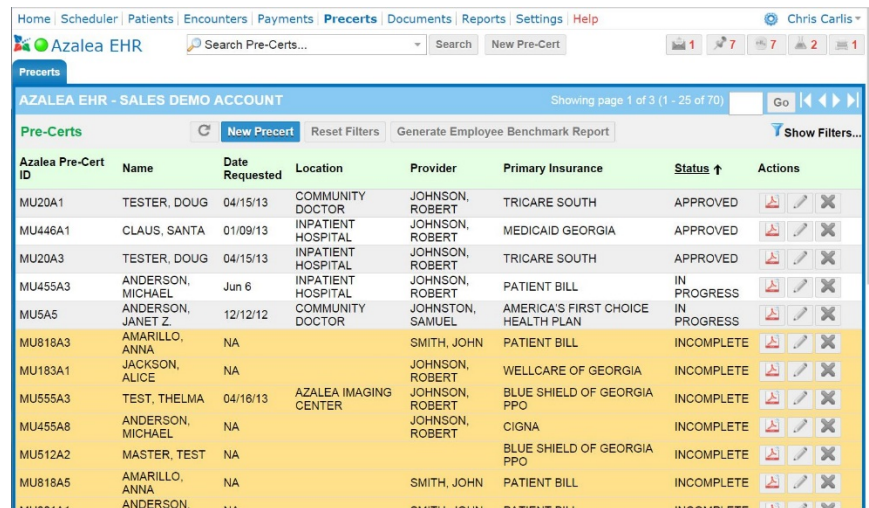
The **prior authorization** process can cause more frustration among physicians than any other administrative process.

Azalea Pre-Cert Services, or **pre-authorization services**, facilitates the pre-certification process between healthcare providers and their payers. Typically, pre-authorization **services** are required for inpatient surgery, outpatient surgery, hospital admissions, sleep studies, radiology, or any procedure that requires a pre-certification. The function of **Azalea’s pre-cert portal** is to collect patient information from medical providers to obtain prior authorization for inpatient and outpatient procedures, in addition to pre-certifications for hospital admissions.

Azalea Pre-Cert Services manages your pre-certs from a centralized location, maximizing claim reimbursements with reliable and rapid turnaround time while reducing duplication and patient data errors. Our experienced customer service staff uses a web-portal interface to transmit patient data to appropriate areas within healthcare organizations. They communicate with physician offices and insurance payers, ensuring pre-certification and approval requirements for hospitals, outpatient facilities, and physician offices.

Features & Benefits

- Secure web-based portal included
- Can be used for any procedure that requires insurance pre-certification
- Centralized, one screen management
- Tracks and catalogs requests based on status
- Validates address, reducing rejections
- Procedure code lookup tool
- Email notifications of pre-cert completions and/or status updates
- Streamlined system saves both time and money
- Free up your in-house resources
- Fast turnaround time and increased customer satisfaction



Azalea Pre-Cert ID	Name	Date Requested	Location	Provider	Primary Insurance	Status	Actions
MU20A1	TESTER, DOUG	04/15/13	COMMUNITY DOCTOR	JOHNSON, ROBERT	TRICARE SOUTH	APPROVED	[Print] [Edit] [Delete]
MU446A1	CLAUS, SANTA	01/09/13	INPATIENT HOSPITAL	JOHNSON, ROBERT	MEDICAID GEORGIA	APPROVED	[Print] [Edit] [Delete]
MU20A3	TESTER, DOUG	04/15/13	INPATIENT HOSPITAL	JOHNSON, ROBERT	TRICARE SOUTH	APPROVED	[Print] [Edit] [Delete]
MU455A3	ANDERSON, MICHAEL	Jun 6	INPATIENT HOSPITAL	JOHNSON, ROBERT	PATIENT BILL	IN PROGRESS	[Print] [Edit] [Delete]
MU5A5	ANDERSON, JANET Z	12/12/12	COMMUNITY DOCTOR	JOHNSTON, SAMUEL	AMERICA'S FIRST CHOICE HEALTH PLAN	IN PROGRESS	[Print] [Edit] [Delete]
MU818A3	AMARILLO, ANNA	NA		SMITH, JOHN	PATIENT BILL	INCOMPLETE	[Print] [Edit] [Delete]
MU183A1	JACKSON, ALICE	NA		JOHNSON, ROBERT	WELLCARE OF GEORGIA	INCOMPLETE	[Print] [Edit] [Delete]
MU555A3	TEST, THELMA	04/18/13	AZALEA IMAGING CENTER	JOHNSON, ROBERT	BLUE SHIELD OF GEORGIA PPO	INCOMPLETE	[Print] [Edit] [Delete]
MU455A8	ANDERSON, MICHAEL	NA		JOHNSON, ROBERT	CIGNA	INCOMPLETE	[Print] [Edit] [Delete]
MU512A2	MASTER, TEST	NA			BLUE SHIELD OF GEORGIA PPO	INCOMPLETE	[Print] [Edit] [Delete]
MU818A5	AMARILLO, ANNA	NA		SMITH, JOHN	PATIENT BILL	INCOMPLETE	[Print] [Edit] [Delete]
MU824A1	ANDERSON, ...	NA		SMITH, JOHN	PATIENT BILL	INCOMPLETE	[Print] [Edit] [Delete]